



Australian Government

Tertiary Education Quality and Standards Agency

TEQSA's Approach to Regulation

Briefing Session for ELICOS Providers

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Overview of Session

- ▶ TEQSA and ELICOS
- ▶ TEQSA's Regulatory Approach
- ▶ TEQSA's ELICOS Regulatory Processes
including forms and guides, fees
- ▶ Non-pathway ELICOS
- ▶ Under 18 year olds
- ▶ International engagement
- ▶ Experts Register
- ▶ Other issues, and questions



TEQSA and ELICOS

- ▶ International students usually take 1 of 3 pathways to undergraduate study:
 - ▶ ELICOS
 - ▶ Foundation Programs
 - ▶ direct entry
- ▶ Regulation of ELICOS (and Foundation Programs) allows TEQSA to engage with the entire student experience.



ELICOS providers regulated by TEQSA:

1. Registered higher education providers that deliver ELICOS e.g. ACU, Swinburne College, Monash College
2. Stand-alone ELICOS providers in an obvious pathway with a higher education provider e.g. RMIT Training, ICTE-UQ
3. Stand-alone ELICOS providers

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TEQSA's Regulatory Approach

- ▶ 3 regulatory principles
 - ▶ Reflecting risk
 - ▶ Regulatory necessity
 - ▶ Proportionate regulation



TEQSA's Regulatory Approach

- ▶ TEQSA regulates under both the TEQSA Act and the ESOS Act
 - ▶ Allows for whole-of-provider national regulation
- ▶ TEQSA is experienced in:
 - ▶ assessing against ESOS Act and National Code
 - ▶ regulating against standards
 - ▶ higher education, including ELICOS provision



TEQSA's Regulatory Approach

- ▶ Regulating CRICOS-registered higher education providers since January 2012
- ▶ Responsible for all decisions related to CRICOS registration and renewal, registration amendments, monitoring and enforcement

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TEQSA's Regulatory Approach

- ▶ TEQSA's approach to CRICOS registration is consistent across all providers:
 - ▶ There is a balance between TEQSA's and the provider's responsibilities
 - ▶ TEQSA places the onus on the provider
 - ▶ to provide evidence
 - ▶ notify the regulator of material changes

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TEQSA's ELICOS Regulatory Processes

ELICOS Providers and courses are assessed against:

- ▶ The ESOS Act +
- ▶ The National Code +
- ▶ The ELICOS National Standards (National Standards for ELICOS Providers and Courses)

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TEQSA's ELICOS Regulatory Processes

- ▶ Registration
- ▶ Renewal of registration
- ▶ Adding a course of study on CRICOS
- ▶ Withdrawing a Course of Study from CRICOS
- ▶ Suspending/Cancelling CRICOS Registration
- ▶ Changes to Scope

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TEQSA's ELICOS Regulatory Processes

- ▶ It is not a TEQSA requirement that providers have NEAS accreditation in order to be registered by TEQSA (or ASQA) on CRICOS



Provider Case Manager Model

1. Registered higher education providers that deliver ELICOS
Part of the work of the existing provider team
2. Stand-alone ELICOS providers in an obvious pathway with a higher education provider
Provider and course regulated by related provider team
3. Stand-alone ELICOS providers
Provider and course regulation by a newly established ELICOS provider team



Submitting an Application to TEQSA

The Provider submits an application (or notification) to their TEQSA Provider Team and pays the fee.



The TEQSA Provider Team examines the application to ensure it is complete. If any queries, they will contact the provider by telephone or email



The TEQSA Provider Team prepares a report including a recommendation for the TEQSA Commission



The TEQSA Commission or its delegate considers the application and the provider team's recommendation, and makes a decision on the application.



The Provider Team notifies the provider of the Commission's decision by email and makes changes to PRISMS, if required.



Application Form – Adding an ELICOS course of study on CRICOS

1. Provider details
Includes arrangements with other providers
2. Overview of the ELICOS Course of Study
Title, copyright, rationale, course fees, delivery site details, duration, articulation arrangements, delivery sites, profile of the target learner group
3. Evidence that meets the ELICOS National Standards (below)
4. PEO declaration of compliance

Att 1: Abbreviated curriculum vitae -
academic leadership staff




3. Evidence that meets the ELICOS National Standards

- *Course entry requirements*
- *Detailed course syllabus*
- *Overall structure of the course*
- *Scheduled course contact hours*
- *Modes and method of delivery*
- *Ongoing course evaluation and review*
- *Support for student learning*
- *Students at risk*
- *Students under the age of 18 years*
- *Teaching the course*
- *Assessment*
- *Certificates of completion*
- *Physical teaching and learning spaces, facilities and educational resources*
- *Profile of academic leadership, teaching and counselling staff*
- *Marketing of ELICOS (not related to Standards)*



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The Application Form and Guide for “Adding an ELICOS Course of Study on CRICOS” are on the TEQSA website:

<http://www.teqsa.gov.au/cricos#AddingoneormoreCoursesofStudyonCRICOS>



Fees

- ▶ registration/renewal of registration as a stand-alone provider - \$5000
- ▶ Adding an ELICOS course on CRICOS in a location where the provider is registered to deliver courses - \$0
- ▶ Adding an ELICOS course on CRICOS in a location where the provider is not registered to deliver courses - \$1000



Fees (cont)

- ▶ Application to change student capacity \$2500
- ▶ Application to change arrangements with other providers \$2500
- ▶ Application to change course duration \$0



TEQSA's Engagement with ELICOS Providers

- ▶ Registration is for a period of two to five years
- ▶ New entrants will be subject to a rigorous review and will be carefully monitored.



TEQSA's Engagement with ELICOS Providers

- ▶ After registration, TEQSA's ongoing engagement with providers will include:
 - ▶ Site visits
 - ▶ Applications and notifications
 - ▶ Risk analysis (using PRISMS and other data)
 - ▶ Media
 - ▶ Interaction with the Provider Team
 - ▶ Renewal of registration



Non-pathway ELICOS

- ▶ TEQSA understands that not all ELICOS courses of study articulate to higher education programs.
- ▶ Regulation of providers and courses against the ELICOS National Standards will take this into account.



Students under the age of 18 years

The focus will be on:

- ▶ Accommodation and welfare arrangements
- ▶ How students are monitored, reviewed and supported
- ▶ The process for students to transfer to a different provider



International Engagement

- ▶ TEQSA liaises with foreign quality assurance agencies and governments
- ▶ TEQSA emphasises the quality assurance aspects and ESOS focus on consumer protection



Use of Experts

- ▶ TEQSA's Experts Register
- ▶ Confidential assessment for TEQSA
- ▶ Providers have the opportunity to accept or reject the suggested experts



Other Issues

- ▶ Working with the ELICOS National Standards
 - ▶ Interpretation
 - ▶ Ongoing feedback
 - ▶ Eventual review
- ▶ TEQSA's review of English language proficiency



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Questions